



IDSync[®] QuickStart Services For Ingram Micro Marketplace

Objectives

- Setup and Configuration assistance from an IDSync™ subject matter expert
- Knowledge Transfer for your network engineer
- Quick setup of a functioning application environment
- Confidence and knowledge to operate the system without dependency

Features & Benefits

- Minimize time & efforts to integrate IDSync™ into business operations.
- One-on-One guidance from an IDSync™ Subject Matter Expert
- Convenient Desktop Sharing Sessions, Collaboration with Your Network Engineer
- Typical project is 2-3 desktop sharing sessions of 60-90 minutes each
- Collaborative working sessions providing hands-on experience
- Post-project advisory guidance and help desk included

Service Delivery Process

- Planning the Deployment & Readiness Review
- Installation of IDSync™ Software
- Configuration, Setup, & Integration of IDSync™ to:
 - Ingram Marketplace, Local Infrastructure & dependent software
- Functional Testing of integration and data work flow
- Move to Operations Status

Customer Requirements

- All hardware and software licenses required for a functioning system
- Up to two network engineers:
 - Required understanding of Windows, AD, networks, etc.
 - Administrative access to the customer's computer infrastructure
 - Can engage in scheduled, collaborative & focused desk-top sharing sessions