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Office 365 Professional Setup Services

Office 365 Email White Glove End User Setup

Description:
Get customers up and running with their email on day one! Let MaaXcloud handle the email setup for those who need it the most. This personalized service will walk an end user through the setup, configuration, and use of Office 365 email. A certified MaaXpro uses proven methods and processes to ensure end users are fully prepared to effectively use the new Office 365 email accounts.

Specification:
• One-on-one attention to get the most out of Office 365 email from day one
• An individualized remote session scheduled at the end user’s convenience ensures that users have what they need to use and adopt the new services
• Complete white-glove setup on one Windows, Mac, iOS, or Android device with instructions on setting up other devices
• Walkthrough tailored to customize setup and configuration to meet the end user’s needs
• Personalized assistance from certified MaaXpros drives adoption and ongoing usage of Office 365 email

Office 365 SharePoint Setup

Description:
SharePoint Setup is designed to train one user so they can manage the administrative and end-user functionalities of their Office 365 SharePoint content management system. During the appointment, an advisor will access the trainee’s computer remotely and walk them through the installation and configuration process for a single end-user account on a computer and mobile device. After the appointment, the trainee will receive a follow-up email that includes setup instructions and a post-activation survey. In addition to the email, the MaaXcloud Technology Advisor will contact the trainee via phone fifteen (15) days after the appointment to ensure the new system is operating smoothly and address any questions or complications that may have arisen.

Specification:
• Includes live demonstration of the installation process
• Learn to create users, internal & public-facing websites, manage SharePoint sites, sub-sites, and rules, etc.
• Complimentary user guides will be provided

Office 365 Skype for Business Setup

Description:
Skype for Business plan is designed to set-up and educate each user within your organization on the key features that come included with your Lync service. During the appointment, an advisor will access your employees’ device remotely and walk them through the installation and configuration process on either their computer or mobile device. This process will be executed for all users who opt in to this plan. You will receive a post-activation email including a survey. In addition to the email, the MaaXcloud Technology Advisor will contact the trainee via phone fifteen (15) days after the appointment to ensure the new system is operating smoothly and address any questions or complications that may have arisen.
Specification:
• Designed to facilitate end-users' adoption of Skype for Business (Lync)
• Set-up includes installation and configuration for desktop and mobile devices
• Learn how to use the dynamic features included with Skype for Business (Lync)
• Walk-through of functionality and usage

Office 365 OneDrive Setup

Description:
OneDrive plan is designed to set-up and educate each user within your organization on the key features that come included with your OneDrive storage service. During the appointment, an advisor will access your employees’ device remotely and walk them through the installation and configuration process on either their computer or mobile device. This process will be executed for all users who opt in to this plan. You will receive a post-activation email including a survey. In addition to the email, the MaaXcloud Technology Advisor will contact the trainee via phone fifteen (15) days after the appointment to ensure the new system is operating smoothly and address any questions or complications that may have arisen.

Specification:
• Designed to facilitate end-users’ adoption of OneDrive
• Users will have OneDrive configured on their desktop and mobile device
• Learn to effectively utilize their OneDrive account
• Complete Walk-through of functionality and usage

Office 365 Pro Plus Setup

Description:
Pro Plus plan is designed to set-up and educate each user within your organization on the key features that come included with your Office Pro Plus service. During the appointment, an advisor will access your employees’ device remotely and walk them through the installation and configuration process on either their computer or mobile device. This process will be executed for all users who opt in to this plan. You will receive a post-activation email including a survey. In addition to the email, the MaaXcloud Technology Advisor will contact the trainee via phone fifteen (15) days after the appointment to ensure the new system is operating smoothly and address any questions or complications that may have arisen.

Specification:
• Designed to facilitate end-users' adoption of O365 Pro Plus
• Includes configuration of one (1) desktop device and one (1) mobile device
• Learn to effectively utilize their one Pro Plus account
• Includes walk-through of functionality and usage

Office 365 Yammer Setup

Description:
Yammer plan is designed to set-up and educate each user within your organization on the key features that come included with your Yammer Service. During the appointment, an advisor will access your employees’ device remotely and walk them through the installation and configuration process on either their computer
or mobile device. This process will be executed for all users who opt in to this plan. You will receive a post-activation email including a survey. In addition to the email, the MaaXcloud Technology Advisor will contact the trainee via phone fifteen (15) days after the appointment to ensure the new system is operating smoothly and address any questions or complications that may have arisen.

**Specification:**
- Designed to facilitate end-users' adoption of the Yammer business social networking software
- Includes creation of groups so all the organizational departments can collaborate and share ideas through one centralized tool
- Includes Walk-through of functionality and usage

**Office 365 Compliance Management Setup**

**Description:**
Compliance Management plan is designed to set-up and educate each user within your organization on the key features that come included with your Compliance Management service. During the appointment, an advisor will access your employees' device remotely and walk them through the installation and configuration process on either their computer or mobile device. This process will be executed for all users who opt in to this plan. You will receive a post-activation email including a survey. In addition to the email, the MaaXcloud Technology Advisor will contact the trainee via phone fifteen (15) days after the appointment to ensure the new system is operating smoothly and address any questions or complications that may have arisen.

**Specification:**
- Includes setup of the Compliance Management tool
- Learn to configure several Compliance Management rules, policies, and retention tags
- Learn more complicated features like journaling rules, and addresses settings for undeliverable messages

**Office 365 Azure AD Connect Setup**

**Description:**
Office 365 Azure AD connect plan is designed to set-up and educate each user within your organization on the key features that come included with your Active Directory service. During the appointment, an advisor will access your employees' device remotely and walk them through the installation and configuration process on either their computer or mobile device. This process will be executed for all users who opt in to this plan. You will receive a post-activation email including a survey. In addition to the email, the MaaXcloud Technology Advisor will contact the trainee via phone fifteen (15) days after the appointment to ensure the new system is operating smoothly and address any questions or complications that may have arisen.

**Specification:**
- Designed to facilitate end-users' adoption of Active Directory
- Includes setup of Active Directory
- Includes a walk-through of active directory rules, policies, and users' domain verification, DNS configuration, etc.
Office 365 Professional Migration Services

Office 365 Email Data Migration

Description:
MaaXcloud’s email migration solution moves each user’s current email data to their new Office 365 email account, with no data loss, downtime, or interruption in daily workflow. MaaXcloud’s three-phase service offering uses proven methods and processes to provide an easy, seamless data migration to Office 365. This SKU includes the MaaXcloud labor and migration tool licensing.

Specification:
• MaaXcloud moves current email data to the Office 365 cloud without missing a beat
• End to end project management including an interactive planning phase, execution and follow up, creates a migration plan with timelines and milestones catered to the end user’s schedule
• MaaXcloud moves email data, calendars, contacts, tasks, journals, and if available, notes, rules, shared mailboxes, with no impact to daily operations
• MaaXcloud ensures the migration is done correctly and minimizes downtime, data loss and business interruption

Office 365 Email Migration and Setup Complete

Description:
Increase margins by using MaaXcloud’s new complete migration and setup solution to move customers to Office 365. MaaXcloud takes care of migrating all of your customers’ data to Office 365 and configures Outlook for each user. Certified MaaXpros use proven processes and tools to ensure a seamless transition to Office 365, while protecting against data loss and reducing downtime.

Specification:
• MaaXcloud gets your customers to Office 365 with one all-included service that costs less than purchasing standalone setup and migration services.
• Affordable pricing allows partners to provide a solution to their customers at a lower cost than standing up a team of their own.
• A dedicated MaaXpro manages the project from start to finish, becoming familiar with the account and providing answers that are easy-to-understand.
• MaaXcloud moves email data, calendars, contacts, and tasks for Exchange only, and if available, notes, shared mailboxes, and public folders, then configures Outlook on Windows PCs for email functionality.
• Know the job is done right with MaaXcloud’s health check, customer satisfaction survey, and post check-up.
• And for users that need personalized setup to get up and running on day one, purchase MaaXcloud’s Email White Glove End User Setup to give extra attention to a business’s most important users.

Office 365 Email Migration and Setup Complete BYO Tool Labor Only

Description:
Lower labor costs and increase margins by using the new Bring Your Own Tool offering. MaaXcloud now offers a labor only complete solution for partners who have already purchased migration licenses. MaaXcloud handles the full data migration to Office 365 and configuration of Outlook on a PC for each user.
Certified MaaXpros use proven methods and processes to ensure a smooth and seamless transition to Office 365, while minimizing downtime or data loss.

**Specification:**
- Partners can take advantage of their migration tool pricing and MaaXcloud’s low service costs to increase overall deal revenue
- MaaXcloud’s affordable pricing allows partners to provide a solution to their customers at a lower cost than standing up a team of their own
- MaaXcloud moves email data, calendars, contacts, tasks, for Exchange only, and if available, notes and public folders, and configure Outlook on Windows PCs for email functionality
- End to end project management including an interactive planning session, execution and follow up
- For users that need personalized setup to get up and running on day one, purchase MaaXcloud’s Email White Glove End User Setup to give extra attention to a business’s most important users

**Office 365 OneDrive Migration**

**Description:**
The OneDrive Migration service is designed to seamlessly migrate hosted documents including pictures, documents, and videos to the cloud with no user downtime. The migration is performed remotely, once the migration has completed you will receive a 24-hour follow up to ensure that all your data was transferred successfully and that your OneDrive environment is operating smoothly.

**Specification:**
- Designed for organizations with major cloud storage solutions including OneDrive, Dropbox, SharePoint, and Google Drive
- Utilizes cloud-based automated systems to migrate data with no user downtime
- Includes migration of all cloud storage data
- Automated system will run one final migration to ensure every cloud storage account is up to date
- 24 hour satisfaction check

**1GB of Additional OneDrive for Business Migration Capacity**

**Description:**
One Gigabyte of Additional OneDrive for Business Migration Capacity is designed for organizations who have purchased OneDrive for Business White-Glove Migration but exceeds 20 gigabytes of pooled data per user.

For example, if five users have a total of 200 gigabytes of pooled data, the organization can purchase five seats of OneDrive for Business White-Glove Migration and add 100 gigabytes of additional capacity.

* Order additional OneDrive for Business Migration Capacity in one gigabyte increments.
WARNING: This resource must be bought only with in addition to "OneDrive for Business Migration (up to 20 GB per user)"
Office 365 Public Folder Migration

Description:
The Public Folder Migration service is designed to seamlessly migrate Public Folder data over to an organization's Office 365 tenant with no user downtime. The migration is performed remotely, once the migration has completed you will receive a 24-hour follow up to ensure that all your data was transferred successfully and that your Public Folders are integrated and operating smoothly on your Office 365 environment.

Specification:
• Designed for organizations with major public folder solutions including Office 365, Microsoft Exchange Online, and Microsoft Exchange Server
• Utilizes cloud-based automated systems to migrate data with no user downtime
• Includes migration of folder filters, folder hierarchy, and permissions
• Automated system will run one final migration to ensure every cloud storage account is up to date
• 24 hour satisfaction check

SharePoint to Office 365 SharePoint Online Document Migration

Description:
SharePoint migration to SharePoint online involves transferring all files, lists, and permissions on the customer’s new SharePoint platform with zero downtime on the customer’s end. The migration will be performed via remote. 24 hours after the migration, we’ll call to confirm that everything was transferred successfully and that system is operating smoothly. You will also receive an email with a survey asking you to rate our services.

Specification:
• Designed for organizations wanting to move all of the files, lists, and permissions from SharePoint to SharePoint Online. This includes SharePoint 2007, 2010, and 2013.
• Utilizes cloud-based automated systems to migrate data with no user downtime
• 24 hour satisfaction check

Office 365 Professional Training Services

Office 365 Administrator Training

Description:
System administrator training is designed to take an organization’s technical supervisor and walk him or her through the end-to-end functionality of the Office 365 email platform. The trainee will learn key information required to successfully support and manage the company’s end-users. After the training, the trainee will receive an email with an outline of the information that was covered, links to a Microsoft knowledge base, and a survey regarding your experience.

Specification:
• Administrator training for up to five (5) IT professionals
• Learn to add & verify domains, provision users, purchase additional licenses, and create usage reports
• Learn data loss prevention (DLP) protection filters, Active Directory, and management of mobile devices, mailboxes, and compliance
• Administrators will walk away capable of effectively managing your organization's O365 email accounts

**Office 365 Email End-User Training**

**Description:**
End-user training is an in-depth offering designed to train end-users on the basic features available on the Office 365 email platform. Training covers an extensive list of tips, tricks, and best practices to maximize product adoption and functionality. Attendees will receive an email after the training with an outline of the information that was covered. In addition to that email, you’ll receive a survey to rate our performance.

**Specification:**
• Webinar training for up to twenty-five (25) end-users
• Learn end-user functionality of Outlook on desktop, mobile devices, and web applications

**Office 365 SharePoint End-User Training**

**Description:**
End-user training is an in-depth offering designed to train end-users on the basic features available on the Office 365 SharePoint platform. Training covers an extensive list of tips, tricks, and best practices to maximize product adoption and functionality. Attendees will receive an email after the training with an outline of the information that was covered. In addition to that email, you’ll receive a survey to rate our performance.

**Specification:**
• Webinar for up to (25) end-users
• Learn to access and share files via SharePoint
• Learn how to secure shared files
• Learn to utilize and configure additional features

**Office 365 Skype for Business End-User Training**

**Description:**
End-user training is an in-depth offering designed to train end-users on the basic features available on the Office 365 Lync platform. Training covers an extensive list of tips, tricks, and best practices to maximize product adoption and functionality. Attendees will receive an email after the training with an outline of the information that was covered. In addition to that email, you’ll receive a survey to rate our performance.

**Specification:**
• For a maximum of twenty-five (25) end-users
• Learn to collaborate through white-board documents, PowerPoint, desktop sharing, and polling lists
• Maximize the utilization of Skype for Business (Lync)
Office 365 OneDrive End-User Training

**Description:**
End-user training is an in-depth offering designed to train end-users on the basic features available on the Office 365 OneDrive platform. Training covers an extensive list of tips, tricks, and best practices to maximize product adoption and functionality. Attendees will receive an email after the training with an outline of the information that was covered. In addition to that email, you’ll receive a survey to rate our performance.

**Specification:**
- Webinar for up to twenty-five (25) end-users
- Learn integration with Microsoft Office, uploading documents via Outlook, embedding Microsoft Word, Excel, PowerPoint, and much more
- Office 365 OneDrive migration processes and steps

Office 365 Yammer End-User Training

**Description:**
End-user training is an in-depth offering designed to train end-users on the basic features available on the Office 365 Yammer platform. Training covers an extensive list of tips, tricks, and best practices to maximize product adoption and functionality. Attendees will receive an email after the training with an outline of the information that was covered. In addition to that email, you’ll receive a survey to rate our performance.

**Specification:**
- Webinar for up to twenty-five (25) end-users
- Learn key features to collaborate with coworkers inside the Yammer social network
- Includes team collaboration, business application integration, and collaboration beyond your organization

Hosted Exchange Professional Setup Services

Hosted Exchange Email Setup

**Description:**
This plan consists of an in-depth walkthrough of the end-user functionalities that come included with an organization’s Hosted Exchange email accounts. The primary goals of this plan is to set-up and train each user within the organization on the key features that come included with their individual email subscription. A MaaXcloud technology advisor will assist during the installation and configuration process, each user is allowed to select (1) computer and (1) mobile device that they would like their email service to be configured on. This process will be executed for all users who opt in to this plan.

**Specification:**
- Designed to facilitate end-users' adoption of Hosted Exchange
- Includes setup of email, mobile, Outlook
- Includes email functionality test, software download & installation
- Walk-through of the web application, desktop client, and mobile device
Hosted Exchange Professional Migration Services

**Hosted Exchange Email Migration**

**Description:**
The hosted exchange automated email migration transfers all data from a current platform/service to the new cloud service using an automated system ensuring a seamless transition and no email downtime.

**Specification:**
- Designed for organizations with major mailboxes including Office 365, Google Apps, and Microsoft Exchange Server 2003 and later versions
- Utilizes cloud-based automated systems to migrate data with no user downtime
- Includes migration of calendars, notes, tasks, contacts, journals, rules, and shared mailboxes
- Automated system will run one final migration to ensure every mailbox is up to date
- 24 hour satisfaction check

Hosted Exchange Professional Training Services

**Hosted Exchange Email Administrator Training**

**Description:**
The System Administrator Training is intended for a group of five or less users. A MaaXcloud Technology Advisor will host a webinar and showcase the administrator functionalities of the Hosted Exchange online portal.

**Specification:**
- Administrator training for up to five (5) IT professionals
- Learn to add & verify domains, provision users, purchase additional licenses, and create usage reports
- Learn data loss prevention (DLP), protection filters, Active Directory, management of mobile devices, mailboxes, and compliance
- Administrators will walk away capable of effectively managing your organization's Hosted Exchange email accounts

**Hosted Exchange Email End-User Training**

**Description:**
End-user training is an in-depth offering designed to train end-users on the basic features available on the Hosted Exchange email platform. Training covers an extensive list of tips, tricks, and best practices to maximize product adoption and functionality. Attendees will receive an email after the training with an outline of the information that was covered. In addition to that email, you’ll receive a survey to rate our performance.

**Specification:**
- Webinar training for up to twenty-five (25) end-users
- Learn end-user functionality of Outlook on desktop, mobile devices, and web applications
Acronis Professional Setup Services

Acronis Backup to Cloud Setup

**Description:**
Acronis Backup to Cloud setup includes end-to-end software installation and configuration. Users who purchase this plan will also be educated on the end-user management features in order to increase product usage and adoption. During the software configuration phase the user will identify the primary desktop or laptop that Acronis backup is to be installed on, users are limited to the installation and configuration of the Acronis backup service on one machine and one mobile device if applicable.

**Specification:**
- Designed to facilitate end-users’ adoption of Acronis
- Includes setup and demonstration of Acronis Backup Cloud on key cloud management functionalities
- Configuration includes complete backup and local backup for complete hybrid protection

Acronis Professional Training Services

Acronis Backup to Cloud Administrator Training

**Description:**
System administrator training is intended for a maximum of five users who are looking to explore the multiple administrative features that come included with Acronis backup solution. Training sessions are hosted by a certified MaaXcloud technology advisor. Training is hosted via a web based meeting tool that will allow each attendee to learn about Acronis backup from the comfort of their own seat. During the training session critical administrative materials will be covered, attendees are encouraged to ask questions and address Acronis backup topics that they would like to learn about in further detail.

**Specification:**
- Webinar for up to five (5) users
- Become familiar with the administrative functionalities of Acronis Backup Cloud
- Training will consist of covering important features that will help maximize the functionality and security of your Acronis Backup Cloud solution
- Topics covered during training include: management console overview, group creation, notification enabling, software installation, backup settings, and much more

Acronis Backup to Cloud End-User Training

**Description:**
End user training is intended for a maximum of (25) users who are looking to learn more about the end user features that come included with the Acronis backup solution. Training sessions are hosted by a certified MaaXcloud technology advisor. Training is hosted via a web based meeting tool that will allow each attendee to learn about Acronis backup from the comfort of their own seat. During the training session users will be provided with basic backup information that will allow the end user to use their backup solution to its
maximum potential. Attendees will also be educated on best case uses and ways to efficiently backup their important data.

**Specification:**
- Webinar for up to twenty-five (25) users
- Become familiar with both the administrative and end-user functionalities of Acronis Backup Cloud
- Training will cover important features that will help maximize the functionality and security of Acronis Backup Cloud
- Topics of training include accessing Acronis Backup Portal, creating a new backup instance, automatic backup configuration, sharing files securely and much more

### Cirius Secure Email Professional Services

#### Cirius Secure Email Messaging Setup

**Description:**
This plan consists of an in-depth walkthrough of the end-user functionalities that come included with an organization’s Cirius Secure Messaging Solution. The primary goals of this plan is to set-up and educate each user within the organization on the key features that come included with their secure messaging tool. A MaaXcloud technology advisor will assist during the installation and configuration process, each user is allowed to select (1) computer that they would like their security service to be installed on. This process will be executed for all users who opt in to this plan

**Specification:**
- Designed to facilitate end-users’ adoption of Cirius Secure Email Messaging
- Includes setup, configuration and demonstration of Cirius secure messaging tool on end-users’ primary email
- Users will also receive a walk-through on the Cirius secure capabilities and tracking functionalities

#### Cirius Professional Training Services

#### Cirius Secure Email Messaging End-User Training

**Description:**
End-user training is an in-depth offering designed to train end-users on the basic features available on the Cirius product. Training covers an extensive list of tips, tricks, and best practices to maximize product adoption and functionality. Attendees will receive an email after the training with an outline of the information that was covered. In addition to that email, you’ll receive a survey to rate our performance.

**Specification:**
- Webinar for up to twenty-five (25) users
- Training will cover important features that will help maximize the functionality and security of Cirius Secure Messaging
- Topics of training include accessing end-user portal, managing emails and much more
Cirius Secure Email Messaging Administrator Training

Description:
System Administrator training is designed to take an organization’s system administrators and end users and walk them through the deployment and management capabilities of Cirius. Trainees will also learn key information to be able to troubleshoot and support the organizations email tenant. End users will have a more strategic training that will focus on covering all of the end user capabilities included with McAfee email protection. After training is complete, trainees will receive an email with an outline of the information that was covered, links to a McAfee knowledge base, and a survey regarding your experience.

Specification:
• Webinar for up to five (5) users
• Become familiar with the administrative functionalities of Cirius Secure Messaging
• Training will consist of covering important features that will help maximize the functionality and security for the organization
• Topics covered during training include security capabilities and tracking functionalities

MaaXcloud Yola Professional Setup Services

Yola Setup

Description:
Yola setup service is a complete website build-out service offering that includes a custom built website with up to 5 pages of design work included. Customers who sign up for this service will be provided with (2) style mockups and up to (3) site revisions ensuring that the site is built out according to customer specifications. Additionally, SEO implementation and website management training are included.

Specification:
• For organizations who want to get a website built for them by a certified Yola website building engineer
• Yola Setup includes a custom site build up to five (5) pages, SEO implementation, and training for ongoing management

MaaXcloud Ecwid Professional Setup Services

Ecwid Shopping Cart Standard Training

Description:
The Standard Ecwid Shopping Cart training is meant for customers who want to build their own store independently, but also want instruction on how to proceed to do it. The MaaXcloud advisor will remote access the trainee’s computer to conduct the trainee. After the appointment, the trainee will receive a follow-up email that includes set-up instructions and a post-activation survey. In addition to the email, the MaaXcloud Technology Advisor will contact the trainee via phone fifteen (15) days after the appointment to ensure the new system is operating smoothly and address any questions or complications that may have arisen.
**Specification:**
- Designed to facilitate a single user with expert answers to questions about Ecwid
- Training includes a walk-through of the setup wizard, SEO settings, shipping configurations, payment options, and much more

**Ecwid Premium Store Essentials Setup Service**

**Description:**
Essentials Premium service is a complete store build conducted remotely for the customer. The MaaXcloud advisor will build the entire store and show the trainee how to operate it. After the appointment, the trainee will receive a follow-up email that includes set-up instructions and a post-activation survey. In addition to the email, the MaaXcloud Technology Advisor will contact the trainee via phone fifteen (15) days after the appointment to ensure the new system is operating smoothly and address any questions or complications that may have arisen.

**Specification:**
- Complete build of the end-users' Ecwid shopping cart
- Includes product setup, product option setup, complete integration, product categories, shipping settings, taxes and zones settings, and much more

**Ecwid Advanced Store Setup**

**Description:**
The Advanced Store Setup service includes a complete store build and customization/branding components. It is assumed a customer already has a functional medium to integrate Ecwid. The service includes one design iteration and a training session if desired. After the appointment, the trainee will receive a follow-up email that includes set-up instructions and a post-activation survey. In addition to the email, the MaaXcloud Technology Advisor will contact the trainee via phone fifteen (15) days after the appointment to ensure the new system is operating smoothly and address any questions or complications that may have arisen.

**Specification:**
- Supplement to the standard and essentials premium service that includes customization/branding components
- Setup includes, product setup, product option setup, complete integration, product categories, shipping settings, taxes and zones settings, and more

**Ecwid Store Health Check**

**Description:**
The Ecwid Health Check provides customers with an evaluation of their Ecwid store. An MTA will assess and test the customer’s existing store to confirm correct setup of the features of the store and implementations of the Ecwid store. The MTA will analyze the current configuration of the Ecwid store, following the configuration analyses the MTA will confirm that the store is functioning properly. Based on the information the MTA was able to gather they will make the proper recommendations following best practices of the Ecwid store.
Specification:
• Provides customers with an evaluation of their Ecwid store
• A certified Ecwid professional will assess and test the customer’s existing store to confirm correct setup has been performed

**MaaScloud SiteLock Professional Setup Services**

**SiteLock Setup**

Description:
SiteLock Setup consist of a complete configuration of the web security service. This complete setup service includes an educational phase which will provide the end-user with expertise to be able to manage their SiteLock account ensuring that their website or e-commerce site stay safe.

Specification:
• SiteLock Setup is designed to facilitate the setup for an organization’s website security system
• Includes scan configuration, TrueShield web application and firewall install, TrustSeal install and much more

**Dropbox Professional Setup Services**

**Mid-Market (150-1000 Employees) Dropbox Business Tenant Setup**

With 150-1,000 employees looking for a white-glove solution to quickly, easily, and affordably create and setup a new Dropbox Business tenant. MaaScloud is a three-phase service offering for those businesses who want an expert MaaSpro to handle the configuration and deployment of their new Dropbox Business account. The MaaSpro will setup and train administrators, train power users, provision end users, install mobile clients, and provide recommendations for security and third party application settings. MaaScloud utilizes proven methodology and process to ensure the setup process is successful and the business is up and running on their new Dropbox Business storage solution.

**SMB (<150 Employees) Dropbox Business Tenant Setup**

SMB Dropbox Business Tenant Setup is a MaaScloud service designed for smaller organizations with less than 150 employees looking for a white-glove solution to quickly, easily, and affordably create and setup a new Dropbox Business tenant. MaaScloud is a three-phase service offering for those business who want an expert MaaSpro to handle the configuration and deployment of their new Dropbox Business account. The MaaSpro will setup and train administrators, train power users, provision end users, install mobile clients, and provide recommendations for security and third party settings. MaaScloud utilizes proven methodology and process to ensure the setup process is successful and the business is up and running on their new Dropbox Business storage solution.
Dropbox Business White-Glove End User Setup

Dropbox Business White-Glove End User Setup is a MaaXcloud service designed for businesses looking for a solution to quickly, easily, and affordably setup end users new Dropbox Business accounts. MaaXcloud is a three-phase service offering for those business who want an expert MaaXpro to handle the end user configuration of their new Dropbox Business account. MaaXcloud configures Dropbox Business for end users on one computer and mobile device, provides a walkthrough on key features and functionality, and provides ongoing access to FAQs and a knowledge base to keep users on a successful path of adoption and usage.

Dropbox Professional Training Services

Dropbox Business End User Training

Dropbox Business End User Training is a three-phase solution designed for businesses looking for a white-glove process to quickly, easily, and affordably train their people in how to fully utilize and understand the many features and benefits of their new Dropbox Business storage solution. The end user training session can be attended by up to 25 users and provides an interactive webinar delivered by a live instructor focused on a curriculum designed to encourage adoption and usage of the Dropbox Business storage solution. The interactive planning phase of the solution ensures that the business’s specific questions and issues are addressed by the live training and Q&A sessions.

Dropbox Professional Migration Services

Dropbox Business Migration and Setup Complete

Description:
Moving customers to Dropbox has never been easier. MaaXcloud, a Dropbox Certified Deployment Partner, works with the customer to move their data and setup the new Dropbox tenant and users. It’s simpler than ever to have customers make the switch.

Specification:
• MaaXcloud provides everything a customer needs to make their move to Dropbox Business fast, easily and affordably.
• As a Dropbox Certified Deployment Partner, MaaXcloud offers customers best-in-class service.
• MaaXcloud handles account setup, end user provisioning, and walks administrators through managing sharing settings, end user management, mobile client installation, group creation, and 3rd party application integrations.
• Move all of the customers’ data including permissions, folder structure, and version history when moving from Box, OneDrive, or Google Drive with no data loss or downtime.
• Fixed price and fixed scopes perfect for any size organization.

1GB of Additional Dropbox Business Migration Capacity
One Gigabyte of Additional Dropbox Business Migration Capacity is designed for organizations who have purchased Dropbox Business White-Glove Migration but exceeds 20 gigabytes of pooled data per user.
**WARNING:** This resource must be bought only with in addition to "Dropbox Business Migration and Setup Complete"

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**SoftLayer Professional Migration Services**

**SoftLayer Pre-Migration Assessment**

MaaScloud’s Pre-Migration Assessment assists organizations in the vital planning process necessary for a successful and seamless transition to SoftLayer. The solution includes an analysis of the current source infrastructure and provides a comprehensive report and guidance for setting up the destination SoftLayer environment. Use of best-in-class discovery and dependency mapping tools helps identify and prevent unexpected downtime when migration occurs. Interactive pre-assessment planning appointment sets a timeline for the assessment and identifies any specific customer concerns to ensure they are addressed by the solution. Proven methods and best-in-class tools discover applications and servers communicating within the current environment and a comprehensive report of the discovery and dependency mapping is provided. A certified MaaScloud professional interprets the report’s findings and provides guidance on best practices and migration scenarios for the move to SoftLayer.

**SoftLayer Single Website Migration**

MaaScloud’s SoftLayer Single Website Migration service is designed for businesses looking for a white-glove solution to quickly, easily, and affordably migrate a single website from an existing physical, virtual, or hosted FTP enabled server to a new SoftLayer environment. MaaScloud is not a migration tool, it is a full-service migration solution that uses proven methods and best-in-class tools. MaaScloud maximizes security, minimizes data loss, and completes the migration with little to no downtime. Migrations are scheduled at customer convenience providing customers with an easy move to their new SoftLayer environment.

**SoftLayer Web Server Migration**

MaaScloud’s SoftLayer Web Server Migration is designed for businesses that want a white-glove solution to quickly, easily, and affordably migrate to SoftLayer. Migration moves one physical, virtual, or hosted web server running Windows Server 2003 SP3 and later, or common Linux distributions to a new SoftLayer environment. MaaScloud is not a migration tool, it is a full-service migration solution that uses proven methods, processes, and best-in-class tools. MaaScloud maximizes security, minimizes data loss, and completes the migration with little to no downtime. MaaScloud provides customers with an easy move to their new SoftLayer environment.

**SoftLayer Workload, Application, and Data Server Migration**

MaaScloud’s SoftLayer Workload, Application, and Data Server Migration is designed for businesses that want a white-glove solution to quickly, easily, and affordably migrate to SoftLayer. Migration moves one physical, virtual, or cloud server running Windows Server 2003 SP3 and later, or common Linux distributions to a new SoftLayer environment. MaaScloud supports migrating Windows servers such as Microsoft SQL, File Share, Microsoft SharePoint, Microsoft Exchange, and Microsoft AD Domain servers. MaaScloud also supports migrating Linux servers such as SQL and mySQL, File Share, and PBX servers. MaaScloud is not a migration tool, it is a full-service migration solution that uses proven methods, and best-in-class tools. MaaScloud
maximizes security, minimizes data loss, and completes the migration with little to no downtime. MaaXcloud provides customers with an easy move to their new SoftLayer environment.